

2009 Hero Nomination
Andy Bynum, Executive Director

In our profession of caring for the elderly, we encounter many types of people. I was fortunate enough to be introduced to Andy Bynum. For the last year, Andy has served as my professional mentor. He has guided, challenged, and instilled a sense of value to my role as Executive Director of Azalea Trails Assisted Living and Memory Care. In serving as a mentor, one may risk their own productivity; however, Andy has made me feel I was his highest importance. Andy is friendly, sincere, approachable, and always professional.

Mentors excel by giving precious time, sharing lessons learned, knowledge, and experiences. They invest energy, effort, and personal emotion. Defined as a wise educator and trusted caregiver, Andy shared with me real-life experiences that I could expect to encounter. In my beginning stages with Signature Senior Living, Andy assisted me with the best practices he has become well-known for implementing. He is always available to answer any questions that may arise regarding expense management, billing, or service planning; allowing me to offer cost-effective quality care for each resident and their family. I can always talk freely with Andy about day-to-day operations of our communities. I am sure that Andy has often felt as if he was managing 2 properties!

I feel fortunate for the opportunity to work with Andy, and am proud that he played an important role in my personal development and success. I admire the time given from Andy, and hope to one day share the "top of the ladder" together! Please recognize Andy's gift of mentoring to myself, our company, and to our profession, by honoring him with ALFA's Hero Award.



2009 Hero Awards Nomination Form

Honor the hard-working employees and volunteers who help make your assisted living residents' lives more rewarding. Nominate someone you know for ALFA's 12th annual Hero Awards!

Nominee Andy Bynum

Award Category (check one): Executive Director Staff Member Caregiver Nurse Volunteer

Nominee's Title Executive Director Length of Service 3 yrs

Name of Community Hawkins Creek Type of Community Assisted

Person Nominating Cheryl Gaskiewicz Title Executive Director

Name of Organization Signature Senior Living Phone 903-561-4307

Email Cromack@signatureliving.com Website -

Each community is limited to maximum of one nominee per category. Community/Parent Company must be a member of ALFA to be eligible to submit a nomination.

Nominees should be exemplary in promoting ALFA's philosophy of care and service:

- ◆ Offering cost-effective quality care that is personalized for the individual's needs
- ◆ Involving family and friends in care, when appropriate
- ◆ Protecting each resident's right to privacy
- ◆ Promoting the individuality of each resident
- ◆ Fostering independence for each resident
- ◆ Providing a safe, residential environment
- ◆ Nurturing the spirit of each resident
- ◆ Allowing each resident choice of care and lifestyle
- ◆ Treating each resident with dignity and respect in care planning and implementation
- ◆ Making the assisted living residence a valuable community asset

On a one page (8½ x 11), one-side **typed** (no less than 12 point font) document, please provide specific examples of why you are nominating this employee or volunteer. Winners will be awarded during ALFA's 2009 National Conference & EXPO, May 5-7, 2009 in Philadelphia, PA, where they will receive a complimentary conference registration & lodging for one night, a trophy, and a monetary award.

Please email, fax or mail this form and its accompanying nomination letter by February 13, 2009, to ALFA, attention: Nikki Crevey, 1650 King Street, Suite 602, Alexandria, VA 22314; email ncrevey@alfa.org, or fax to (703) 894-1831, or call (703) 562-1176 for more information.



Facsimile transmittal

To: *Nikki Crevey*
From: *Cheryl J.*
Re: *Andy Bynum*
Cc:

Fax: *703-894-1831*
Date: *2/9/09*
Pages: *3*

Urgent For review Please reply

Nomination for Hero Award

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Azalea Trails Assisted Living & Memory Care Community

5550 Old Jacksonville Highway; Tyler, TX 75703

Phone 903-561-4307 Fax 903-561-4603 www.SignatureSeniorLiving.com

* * * Communication Result Report (Feb. 9. 2009 4:28PM) * * *

1) Azalea Trails Assisted Living
2)

Date/Time: Feb. 9. 2009 4:27PM

File No. Mode	Destination	Pg(s)	Result	Page Not Sent
6902 Memory TX	17038941831	P. 3	OK	

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- E. 2) Busy
- E. 4) No facsimile connection



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To: *Nikki Chewy* Fax: *703-894-1831*
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